

Community Fibre unleashes the power of full-fibre broadband to deliver a new world of entertainment

New Community Fibre TV completes Londoners' streaming experience enabling more entertainment accessible on unlimited smart devices at an affordable price

London, UK – 12 January, 2021 – [Community Fibre](#) and Netgem have joined forces to offer a brand new TV service, Community Fibre TV. The new TV service offers Londoners an entertainment platform with great choice of content at an affordable price. For just £10/month for a 24-month contract when purchased with any Community Fibre broadband package, customers can enjoy 135 TV channels (over 30 channels in HD), streaming services and on-demand content onto one award-winning¹ Netgem 4K TV box. New and existing Community Fibre customers will receive a three-month free subscription to the TV service and a one-year subscription to Amazon Prime, including full access to Prime Video in 4K if they sign up by 4th February.

In addition, by using the Community Fibre TV App, unlimited phone and tablets can be connected over Wi-Fi to the Community Fibre TV account with no extra cost. All users will be able to watch their favourite TV shows simultaneously, with no buffering thanks to the high bandwidth of Community Fibre's 3 Gigabit-capable network. Differentiating from the TV packages offered by other broadband providers, this feature makes Community Fibre TV ideal for households with multiple members and brings convenience to watch TV on the go, raising the standard on the market.

Graeme Oxby, CEO of Community Fibre says: "The launch of Community Fibre TV leverages the power of 100% full-fibre broadband to offer a whole new world of entertainment. The Community Fibre network has been designed with high speeds, high reliability and multiple users in mind so we wanted to launch an affordable TV offering that can make full use of the home network. With the mission to offer affordable and highly reliable services, we strive to bring customers a great value-for-money TV service that is full of included content and delivered with a 4K resolution and Wi-Fi enabled TV box. The new Community Fibre TV keeps customers entertained on multiple devices both at and away from home."

Customers who subscribe to Community Fibre TV will be able to watch over 30,000 hours of the best on-demand content across 135 of everyone's favourite channels and 25 catch-up services (incl. BBC iPlayer, ITV Hub, All4, My5, Sony Pop cartoons, W4Free movies and more). Furthermore, a range of premium TV channels such as Premier Sports and La Liga TV (worth £9.99/month), 20 extra channels and 1000s' of extra on-demand movies and documents, as well as YouTube Kids are included in the Community Fibre package.

Community Fibre TV is delivered on an award-winning Netgem 4K/ HDR TV box offering Dolby Atmos and high specifications to ensure quality picture and audio experience. The box runs on any TV and can be connected to Wi-Fi or Ethernet cables. Through integrating with Amazon Alexa, the TV box can be controlled by voice. Customers can also pause, fast-forward and record live TV on a USB stick.

To make the Community Fibre TV suitable for everyone, a number of add-ons are available as and when customers want, on a pay as you go basis. These include Rakuten TV, hayu, Britbox, Eros Now, Mubi, Fite, Youtube 4K, and Amazon Prime Video which is included in the package for customers who sign up to the TV service by 4th February.

¹ 'Best Freeview Play Box' awarded by Expert Reviews

What's more, the Community Fibre TV comes with a simple interface and some user-friendly features. Thanks to the Community Fibre TV App, customers can also receive best show recommendations, find new shows in seconds at their fingertips, bookmark their favourite shows, access TV guide from their devices, use as a virtual remote with any Netgem TV compatible devices and even cast the shows to their TV instantly.

Starting from today, the new TV service can be added to any Community Fibre broadband package for a 24-month contract at £10/month or a 12-month contract at £15/month. Customers are free to configure their bundle with Community Fibre's broadband, home phone and TV services to suit their needs.

For new or existing customers who sign up to the TV service by 4th February, the first three-month subscription will be free and a one-year subscription to Amazon Prime (worth £79), including full access to Prime Video in 4K will also be included. A redemption voucher will be sent to the customers 60 days after their connection has been installed and activated.

The new Community Fibre TV package includes:

- **Free** award-winning 4K TV box (worth £149)
- **Free** installation and setup (no upfront cost at all)
- Mobile TV for all (through pairing with Community Fibre TV App) to watch content on unlimited mobile and tablets, inside or outside of home
- Easy-to-use interface and user-friendly features
- All-inclusive live TV stations and on-demand content in one TV box; available content includes:
 - o 135 channels including Freeview and great additions like Real Stories, DJ TV Xtrem Sports, Fite, etc.
 - o Premier Sports: over 1,000 live games per year, including every Series A and LaLiga game, Scottish cup football, Pro 14 Rugby, NASCA, NHL, etc.
 - o All Freeview catch-ups including BBC iPlayer, ITV hub, All4, My5, UKTV Play, etc.
 - o 1000s of on-demand movies and documentaries
 - o 30+ apps and 10 totally free apps, including YouTube and Youtube Kids

Community Fibre's 100% full-fibre broadband, home phone and TV offerings are now available across all London boroughs where Community Fibre serves. Community Fibre will continue to roll out to more boroughs across London in the near future.

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About Community Fibre

[Community Fibre](#) is future proofing London communities by operating a 100% full-fibre broadband network throughout the capital city. By believing in a more inclusive future where everyone has access to better broadband, Community Fibre offers the fastest 100% full-fibre broadband in London, with up to 3Gbps already available to residential homes and 10 Gbps for businesses, at the most competitive prices on the market.

Community Fibre already provides extensive network coverage across many London boroughs. It is currently available and expanding rapidly in Brent, Camden, City of London, Croydon, Ealing, Hackney, Hammersmith and Fulham, Islington, Lambeth, Lewisham, Newham, Richmond upon Thames, Southwark, Sutton, Tower Hamlets, Waltham Forest, Wandsworth and Westminster. Through offering more reliable and affordable 100% full-fibre

FINAL PRESS RELEASE

EMBARGO FOR 12 JANUARY 2020 AT 9AM GMT

connections, Community Fibre empowers communities, enabling them to connect with friends and family and access crucial services online.

Community Fibre was named the UK's best Consumer Internet Service Provider at Internet Service Provider Association (ISPA) Awards 2020 and the Operator of the Year at World Communication Awards 2020. Community Fibre was also recognised by customers with the #1 ranking it holds for internet provider on Trustpilot.

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